



pharmapod

A Think Research Company

**Driving excellence in medication safety, quality improvement, and data insights for pharmacy and long-term care.**

## About Pharmapod

Pharmapod is the leading global cloud-based Continuous Quality Improvement (CQI) solution, **created by pharmacists for pharmacists.**

Our technology is utilized globally by industry leaders, regulators, and national healthcare providers, **including 65% of pharmacies in Canada**, to drive data-driven innovation, safety, and quality improvements.

We specialize in medication incident management in specialty pharmacies, community pharmacies, long-term care, and hospitals. Our digital solutions empower pharmacy teams to proactively identify areas of risk to implement and track improvements over time.

- Global leader in pharmacy safety with domain experts in long-term care
- Real-time data that can be securely shared in provincial databases
- Award-winning user experience: fast professional onboarding, daily live customer service agents, regular training
- Secure cloud-based platform accessible on phone, laptop, or desktop
- Collaborative digital workflows for documentation, recording, case management, root cause analysis, and more

# Pharmapod CQI Platform Capabilities

## INCIDENT MANAGEMENT

Access key insights into patient risks and real-time data – all at the click of a button.

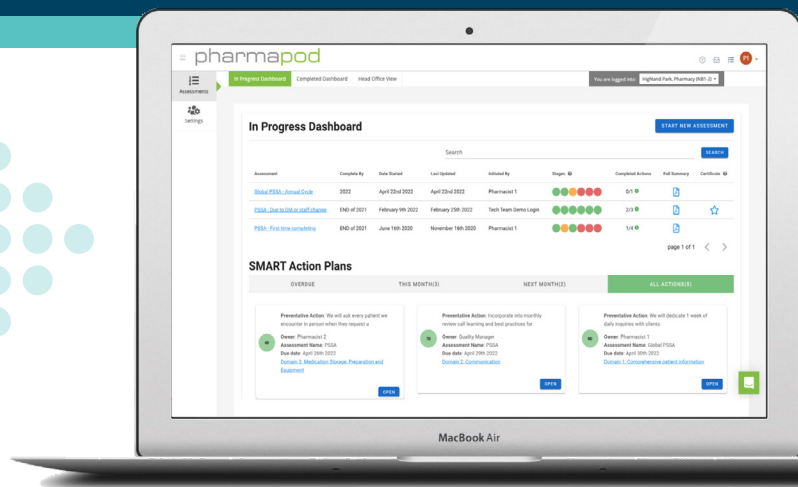
- Generate high-quality reports to meet all governance, management, and inspection needs
- Capture learnings while facilitating planning of preventative actions and demonstration of system improvement
- Consolidate quality and professional processes into a singular, intuitive cloud-based system
- Continuous Quality Improvement (CQI) tools built in the platform with document storage, collaboration capability and audit trails of all changes

## CLINICAL SCOPE

(Streamlined Clinical Operations improving the Patient Experience)

Easily manage your growing scope of practice while ensuring patient satisfaction and optimal health outcomes.

- Streamline the delivery of clinical services by pharmacies, care homes, hospitals, and other healthcare providers
- Enhanced booking system and remote eligibility process completed before you meet the patient
- Digitized workflow, patient profiles and document management drives quality, saves time and reduces risk



## ASSESSMENTS

Improve patient safety and the quality of healthcare delivery with a seamless self-assessment tool.

- One easy dashboard view of assessments, action plans, follow-up activities, important dates, status tracking, and certificates of completion
- Manage multiple self-assessments concurrently
- Six safety domains covering all areas of pharmacy and patient safety
- Safety scores for benchmarking and continuous quality improvement
- Assessments made for your jurisdiction

## STANDARD OPERATING PROCEDURES – DOCUMENT MANAGEMENT

Secure, fully digital document management to simplify incident reporting and reduce medication errors.

- Digital storage of policies and procedures
- Your data at your fingertips
- Quizzes to confirm learnings
- Easy collaboration for sharing and sign-offs

## INSIGHTS PRO

Powerful business intelligence for analytics and continuous quality improvement in pharmacy and long-term care.

- Comprehensive data analytics solution with 56 individual reports
- Advanced report generation with automated escalations
- Benchmark multiple facilities
- Reduces time spent analyzing data
- Improve operational efficiencies, data quality, & patient safety
- Advanced filtering ideal for long-term care and pharmacies

Let's Improve Patient Safety Together.

To find out more or to book a demonstration, visit [pharmapodhq.com/](http://pharmapodhq.com/) or email [info@pharmapodhq.com](mailto:info@pharmapodhq.com)